



## Dean's message to EF members

Dear EF professors and staff

Dear EF visiting professors

Dear EF students

Dear EF alumni and employers of EF graduates

Greetings of Peace and Happiness

Since 2007, the Faculty of English Linguistics & Literature has paid serious attention to quality assurance and actively participated in quality initiatives in all of its operational aspects. EF professors and staff have put great effort and enthusiasm into self-assessing the currently-implemented undergraduate program in English Linguistics and Literature. After three internal auditing and visits by the USSH Quality Assurance (QA) experts and VNU-HCM QA experts, the Bachelor of Arts in English Linguistics and Literature will be assessed against the AUN-QA guidelines during the 19<sup>th</sup> AUN **ACTUAL QUALITY ASSESSMENT AT PROGRAMME LEVEL** by **AUN-QA** experts from 23 to 25 September 2013.

On this occasion, the EF administration would like to extend the information to you all -the important stakeholders of the program. We would also thank all EF students, EF professors and staff, EF alumni and employers of EF graduates, who have made precious contribution to the EF development and success in different forms via different channels, who have made both curricular and extra-curricular activities meaningful.

On behalf of the EF family, we would also like to honourably welcome the Assessors and Delegates of the AUN-QA during the 19<sup>th</sup> Actual site visit and thank them for expert comments and suggestions that may help EF further improve and promote its program to a higher level of ASEAN regional standards.

Thank you.

Truly yours,

**Dr. Le Hoang Dung**

Dean

## ***ABOUT THE AUN-QA***

The ASEAN University Network-Quality Assurance (AUN-QA) was first initiated in 1998 by the first Chairman of the AUN Board of Trustees (AUN-BOT), Professor Dr. Vanchai Sirichana, who believes that it will help all higher education institutions in ASEAN attain and maintain their high standard of education. In the highly competitive, globalised world of education, quality assurance helps bridge the gaps among individual institutions with diverse cultures and resources. Currently, AUN's membership encompasses altogether 26 universities across ASEAN region.

The AUN-QA models, aligned to the regional and international quality assurance frameworks, aim to promote the development of a quality assurance system as instruments for maintaining, improving and enhancing teaching, research, service and the overall academic standards of AUN member universities.

Since its inception in 1998, the AUN-QA System has been put into practice within the leading AUN member universities. Today the System has developed and strived to become a robust quality assurance system. With sophisticated and well-trained human resources, the AUN-QA is gaining international recognition in higher education institutions region-wide. (AUN-QA Guidelines, 2011)